

ATTN: Facilities Manager

Customer Satisfaction Questionnaire

We are continually striving to improve the quality of our CLIMATEWORX International Air Conditioning units. To help us in this endeavour, we would appreciate your taking a moment to evaluate our products and service.

Very Satisfied = 5 Satisfied = 4 Neither Satisfied nor Dissatisfied = 3
 Dissatisfied = 2 Very Dissatisfied = 1 NA= 6

1. **Product:** Floor Mount Wall Mount Ceiling Mount

Serial Number(s): _____

- () Product Design
- () Reliability
- () Easy installation
- () Manufacturing Quality
- () Application Support (Agent / Factory)
- () Warranty Response
- () On-Time Delivery
- () Manuals
- () Features / Accessories

2. **Service**

- () Customer Service
- () Training support
- () Technical support – ClimateWorx
- () Technical support – Local Agent

3. **Canatal's Organization**

- () In general what is your satisfaction level with ClimateWorx's organization and its associated agents?

4. What factors will play an important role in future decisions to purchase ClimateWorx Precision Air Conditioning units?

5. **Comments:**

Company: _____

Name: _____

Address: _____
(Street, City)

Position: _____

Signature: _____

(Province/State, Postal Code/Zip Code)

Date: _____

(Country)

Please return by Email OR Fax to below Attn: Quality